News You Can Use: New England Eaglesoft/Fuse Newsletter

Covid Emergency Paid Sick Leave & Paid Family Leave

The temporary Covid-19 MA emergency sick leave has been extended through 4/1/2022. In spring 2020 MA established a statewide mandate for employers to temporarily provide employees up to 40 hours of EPSL due to specific qualifying reasons related to Covid-19. The law was set to expire on 9/30/21 but the MA legislature extended it through April 1.

MA Paid Family Leave was expanded as of 7/1/2021 to include not only employees but family members with a serious health condition or a family member's call to active duty.

Consult your employment attorney to ensure you are complying with all necessary regulations.

INSIDE THIS ISSUE

Q. We have started thinking about the end of year processing. Are there tasks we should think about completing ahead of time to make sure we are prepared?

A. Absolutely. If there are providers in the system that are no longer working in the practice, it is recommended to inactivate them before processing End of Year so they will no longer show in report filters. Review FAQ # 260

Q. Our office has custom hours set up throughout the year that will be expiring soon. Should we consider removing these hours prior to end of year?

A. Yes, it is recommended to delete expired custom hours from each provider. Additionally, now is a great time to make the change in the system for those to start at a future date. FAQ# 27451 reviews how to clean up custom hours.

Q. I've noticed our system has many duplicate insurance companies. Should we consider reviewing this list and cleaning it up before we process end of year?

A. Keeping your database up to date and clean is always a good practice to follow. FAQ #121 has other areas to consider cleaning up as well. Ask us how to specifically handle duplicate insurance companies.

Q. We always did Year End in our old software, do we have to do End of Year in Fuse?

A. Since Fuse is cloud based, the software knows when it is end of day, end of month or end of year. At 12:01 AM on 1/1/2022, Fuse will know that it is a new year and any report can be filtered appropriately. There is no end of period processing in Fuse.
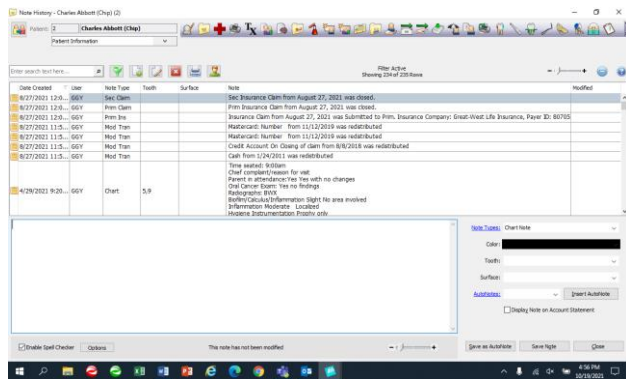
If you haven't checked out Fuse – here's your chance – check out the link below. Did you know that it isn't only for multi-location practices, but for anyone looking to move from server based to cloud based practice management software.

https://players.brightcove.net/260825798001/default_default/index.html?videoId=6267482957001

What is the best way to write clinical notes in Eaglesoft?

https://ignitedds.com/patterson-dental/#eaglesoft-clinical-notes

Now that in-person meetings, including YDC, are coming back, here are 3 things you need to know about dental meetings in the new environment.

https://ignitedds.com/2021/09/3-things-dental-meetings-covid19/

Microsoft has released Windows 10, however it has not been fully tested with Eaglesoft. Therefore, the Patterson Technology Center is recommended NOT to update at this time. Once testing has been completed, the PTC will advise.

https://hosting.fyleio.com/35394/public/2021%20Dental/October/10.15%20eaglesoft%20monthly/Windows%2011%20ES%20newsletter.pdf?utm_source=3+advanced+Eaglesoft+features+you+should+be+using&utm_medium=email&utm_campaign=Employee+10.15.21+Eaglesoft+monthly&utm_content=Windows+11+notice+text+link

Have you checked out the benefits of Eaglesoft credit card payments with Global Payments? Save time, energy, and money with Eaglesoft Card Payments with a rate comparison with your current system. Eliminate double entry, manual errors, and reconciliation times by directly posting credit card payments in your patients' Eaglesoft accounts. You can also add CallPop a way to know who and what patient information is needed when answering the phone. Contact us to learn more.

https://www.pattersondental.com/cp/software/revenue-cycle-management-software/eaglesoft-card-payments
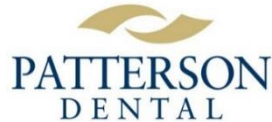
Are you interested in learning about needle free anesthesia or helping your patients that snore, ask your Patterson sales rep about Solea Laser.

If you are interested in learning about software, technology or any equipment for year-end purchases and Section 179 tax incentives, speak with your Patterson sales rep. Keep in mind however, the supply chain issues can present a concern.

Here is an article on how using CAD/CAM can fuel dental practice growth. https://www.offthecusp.com/how-a-fully-integrated-cad-cam-solution-can-fuel-dental-practice-growth/

Yankee is back in-person! Patterson is presenting a number of live courses at YDC – check out the *Virtual Patient Flow in Eaglesoft* (116 TE), *Creating a Successful Practice Transition* (179 TL), *The Digital Practice/CAD-CAM* (485 RL or 486 RL), *The Digital Impression* (684 SL) *Fuse: Patterson's Cloud Software* (704 SL), *Patterson's Revolve Suite* (685 SL) – some offer CE others no CE. Check the YDC program for information. Also available at the Wells Fargo Pavilion: *Starting a Dental Practice* (171 TL) and *Expanding Your Dental Practice* (478 RL). Stop by the Patterson booth and say hi – hope to see you there!

Don't forget **MA** dental assistants' registrations expired October 31,2021 – ensure your assistants and your practice are in compliance! **Connecticut** State Dental Board is reviewing current CE requirements for dental professionals in a variety of areas. Information about **Maine**'s vaccine mandate for health professionals: https://www.thecentersquare.com/maine/scotus-declines-to-stop-maines-covid-19-vaccine-mandate/article_6d4d62c0-3b2b-11ec-873d-13392703f67d.amp.html

Try RevenueWell or OperaDDS with free registration and 30 days FREE! Contact one of us to learn more! Offer good through Dec 16.

The World Health Organization added 3 dental products to its essential medicine lists – are you helping your patients achieve good oral health?

https://www.dentistryiq.com/dentistry/article/14211676/who-adds-three-dental-treatments-to-essential-medicines-list?utm_source=RDH%20eVillage%20%26%20Product&utm_medium=email&utm_campaign=CPS211011093&o_eid=8210I2677290C0S&rdx.ident%5Bpull%5D=omeda%7C8210I2677290C0S&oly_enc_id=8210I2677290C0S

Wishing all a happy Thanksgiving and wonderful Holiday Season!

Information contained within is not an endorsement of any organization or non-Patterson product. The information is compiled from a variety of sources by the author.

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